



MEDICAL MUTUAL[®]

True Payment Processing for Non-Affordable Care Act Plan Lives to Begin July 1, 2017

(Applies to: all except Mutual Health Services, Medicare Advantage and Medicare Supplement)

MMO is rolling out the True Payment Processing program for all commercial (non-ACA) groups with shared member accumulation amounts (i.e. consumer directed health plans) between Medical Mutual and Express Scripts as of July 1, 2017. This program helps ensure members' out-of-pocket cost for prescription drugs are accumulating accurately to their deductibles and maximum out-of-pocket (MOOP) amounts.

The True Payment Process program started on January 1, 2017 for ACA members.

With True Payment Processing, only the amount a member truly pays for drugs out-of-pocket, when filled through Accredo or Gentry, will accumulate toward the member's annual deductible and/or maximum out-of-pocket. When Accredo or Gentry advises MMO of any financial assistance, such as coupons, received by a member, then member's deductible and/or out-of-pocket costs on the claim will be reduced by the amount of financial assistance received for the drug. For example, if a member's medication costs \$500 and he/she uses a manufacturer's coupon to pay \$450 of the cost, only the \$50 the members pays out-of-pocket will be applied towards his/her annual deductible and/or maximum out-of-pocket. This process will typically occur within a week of the initial processing of the claim, resulting in an adjusted claim. In addition, the member's deductible and/or out-of-pocket accumulations on Explanation of Benefits (EOB) statements will reflect only the amount he/she actually paid. A new remark code, S4D, printed on affected EOBs will indicate, "The denied charges represent the amount of financial assistance the patient received for this medication. The only amount eligible for application toward deductible or out-of-pocket maximum is that which was paid by the patient."

Note: This change does not affect members' ability to use financial assistance, nor does in change how much they pay out-of-pocket for a particular prescription transaction.